China banks: new developments







China banks new development

- Key focus
 - Policy banks → corporate banking → retail banking
- Retail banking
 - Mortgage & MSE → consumption & wealth management
- Fintech & digital race
 - Mobile banking, client service, credit control, risk management
- Key operation trends
 - Profitability declining, but enhanced provision and capital

1994 - 2009: From policy banks to commercial banks

Big-4 banks history

Bank A:

- 1984-1994: a national specialized bank
- 1994-2005: transformed into a state-owned commercial bank

Bank B:

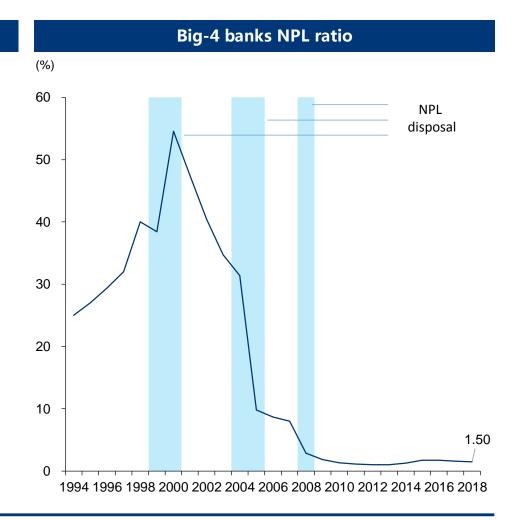
- 1979-1994: ruled by State Council + more commercial banking functions
- 1994-2004: transformed into a full service commercial bank

Bank C:

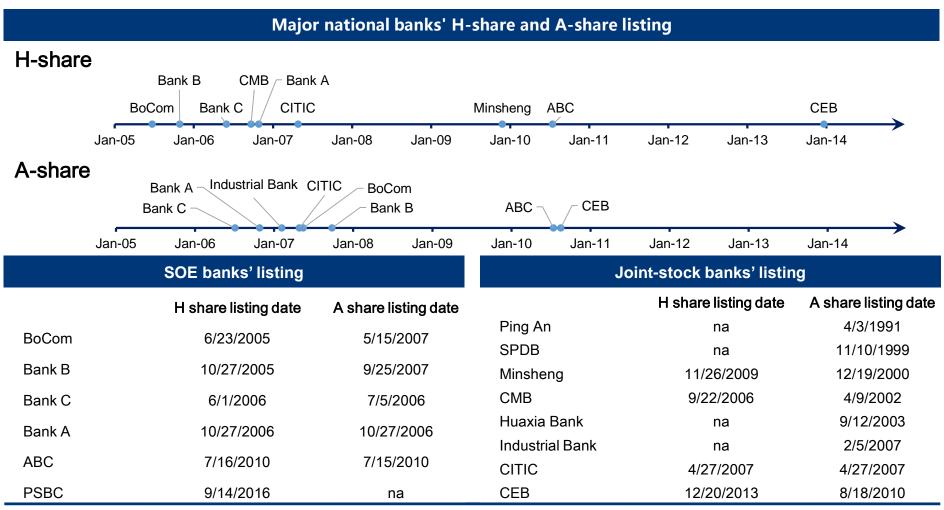
- 1949-1994: the state-designated specialized foreign exchange and trade bank
- 1994-2004: transformed into a wholly stateowned commercial bank

Bank D:

- 1979-1994: from a state-owned specialized bank to a commercial bank
- 1994-2009: transformed to a state-controlled commercial bank

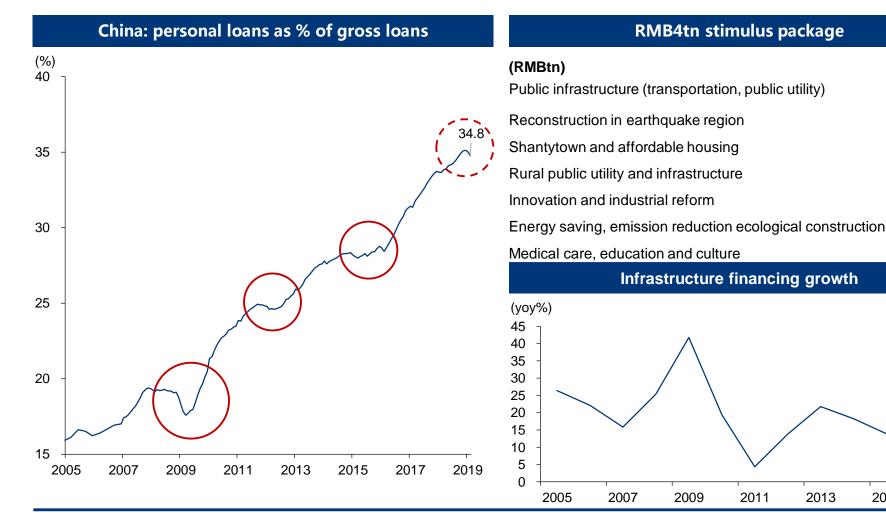


Listing as a sign of the completion of transformation



Source: HK Exchange, Shanghai Exchange, Shenzhen Exchange, Huatai HK Research

2009 - present: from corporate to retail banking



2017

2015

Amount

1.50

1.00

0.40

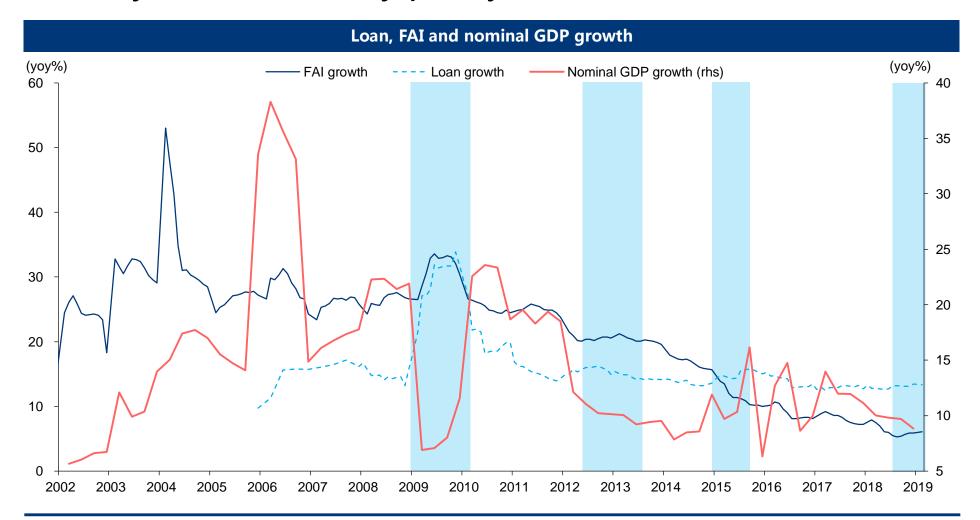
0.37

0.37

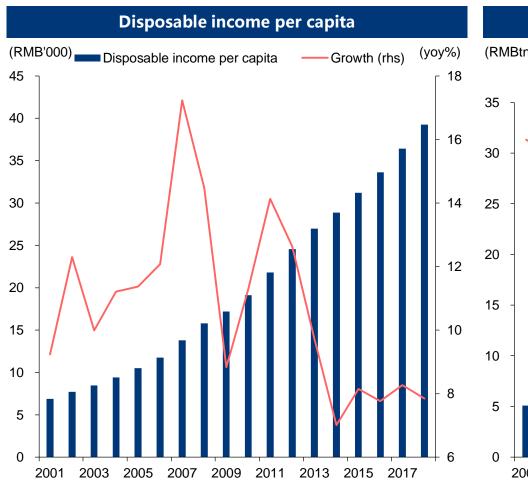
0.21

0.15

Anti-cyclical monetary policy

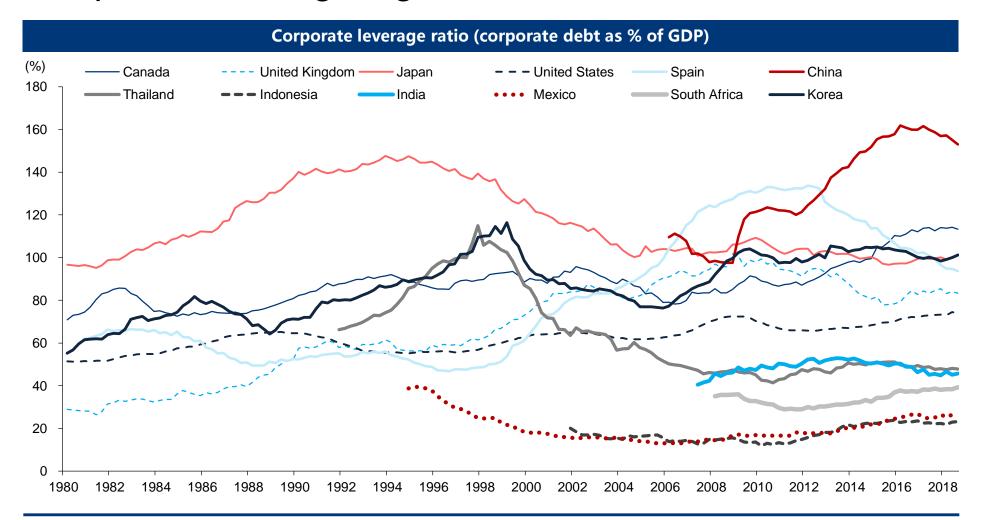


Residential banking: strong demand



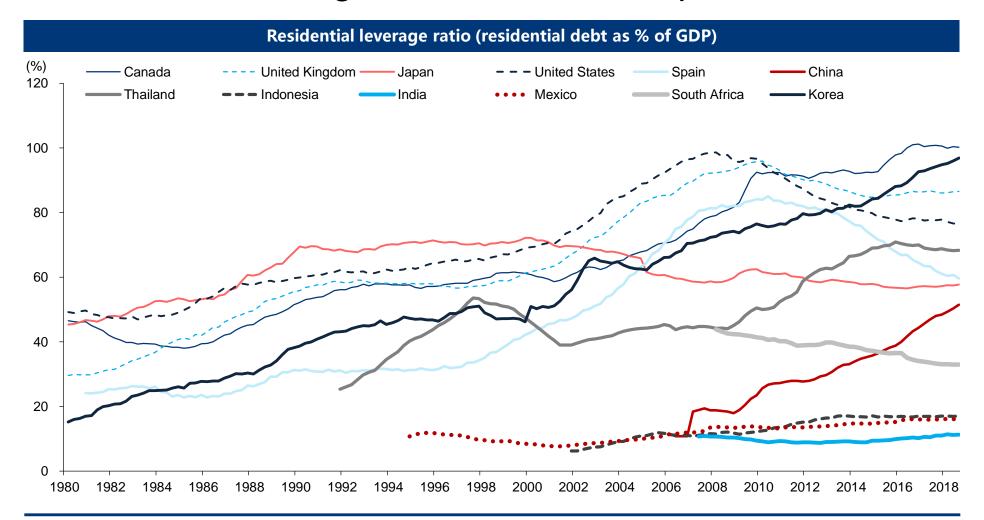


Corporate leverage higher than most economies



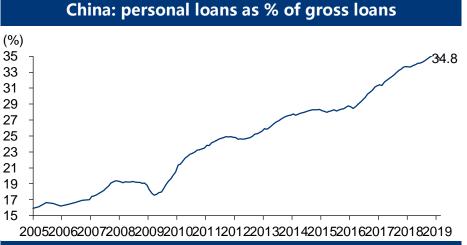
Source: BIS, Huatai HK Research

Residential leverage lower than developed economies

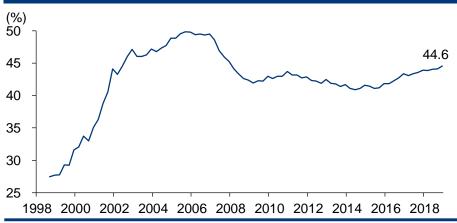


Source: BIS, Huatai HK Research

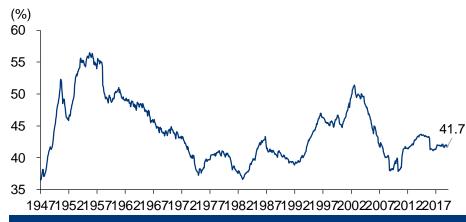
Lower personal loan proportion than major economies



Korea: personal loans as % of gross loans



US: personal loans as % of gross loans

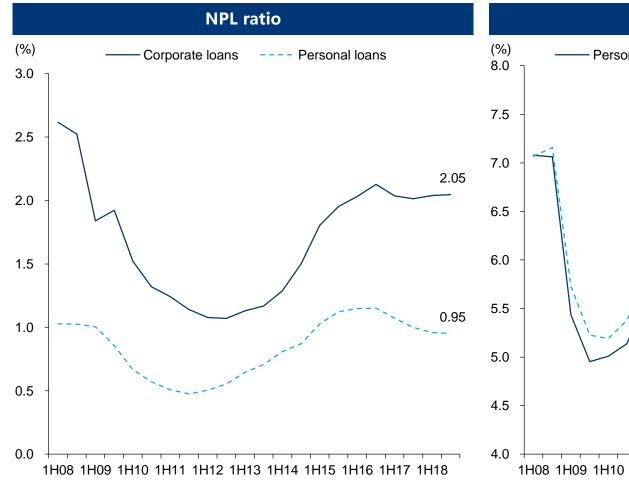


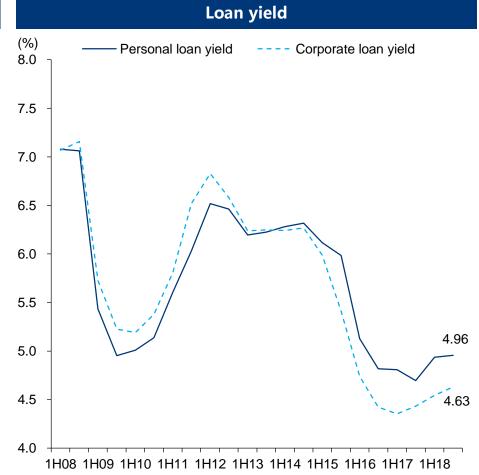
UK: personal loans as % of gross loans



Source: PBOC, FED, Bank of Korea, Bank of England, CEIC, Huatai HK Research

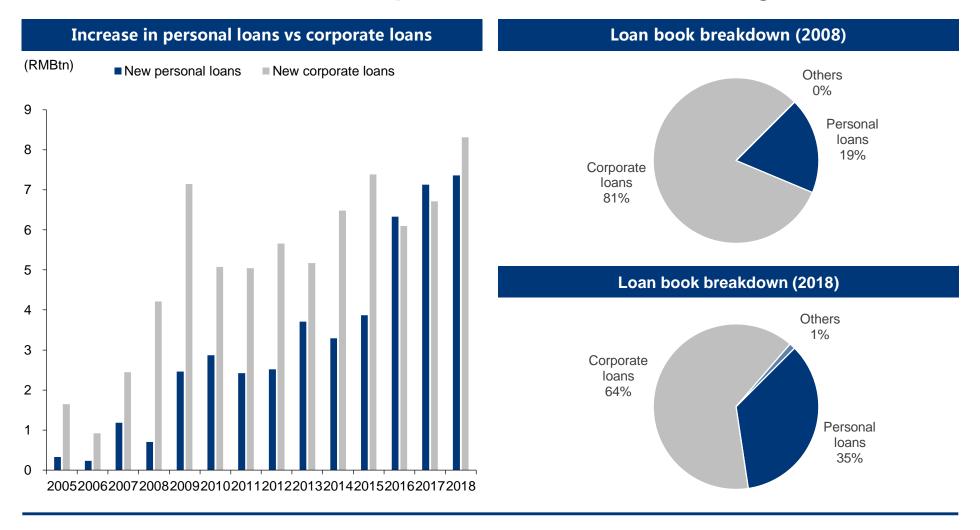
Retail banking: higher yield, lower risk



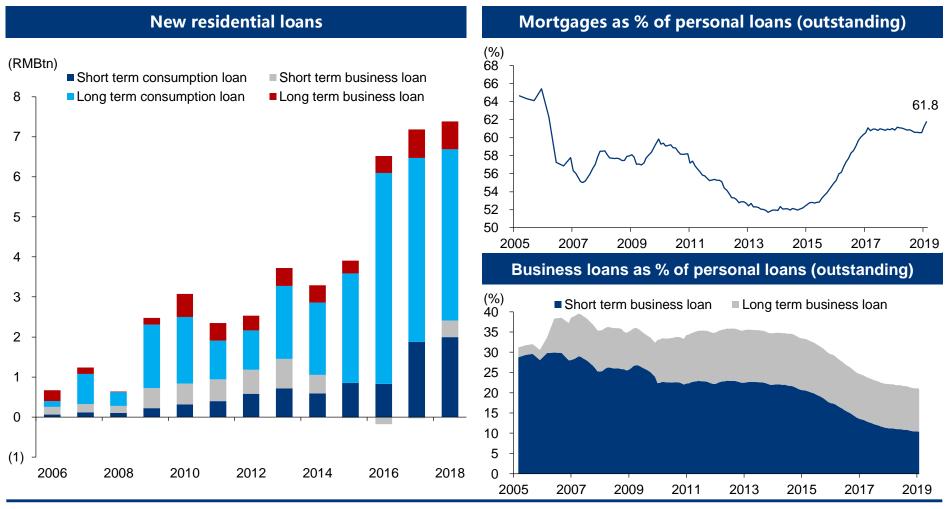




Shift in focus from corporate to retail banking

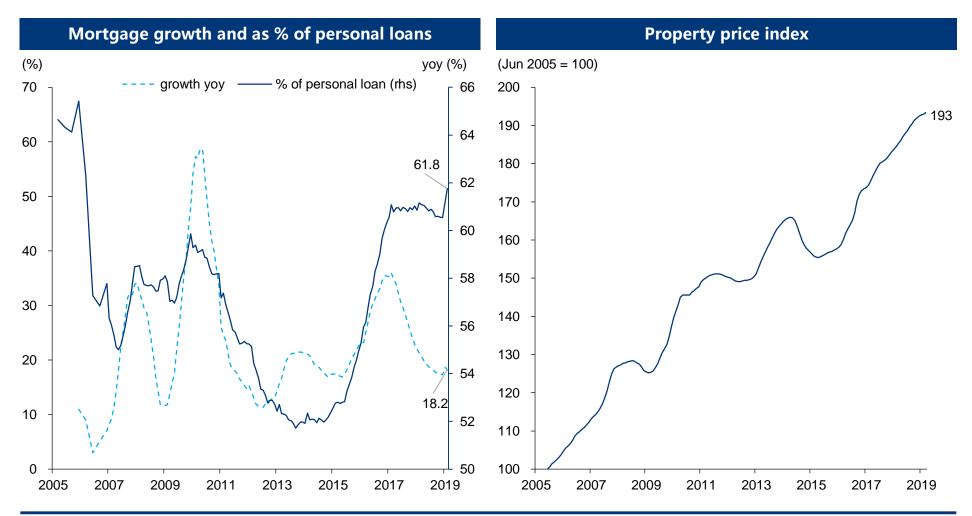


Starting from mortgage and business loans



Note: long-term consumption loan is mainly mortgage Source: PBOC, Wind, Huatai HK research

Mortgage growth largely driven by property price



Source: PBOC, Wind, Huatai HK research

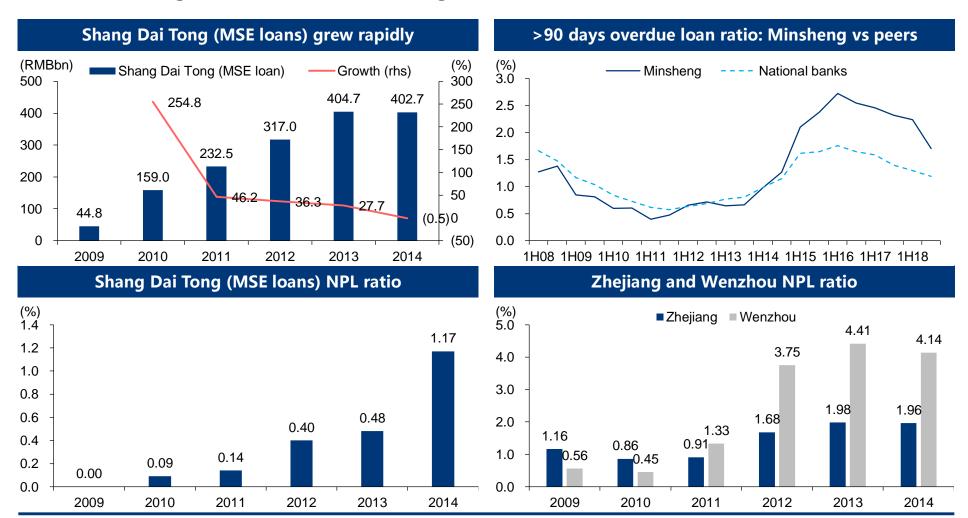
Note: 2005-2017: average property price change in 70 large cities in China; 2018-2019: in 100 cities in China

Source: NSBC, Wind, Huatai HK research

The fading of personal business loan

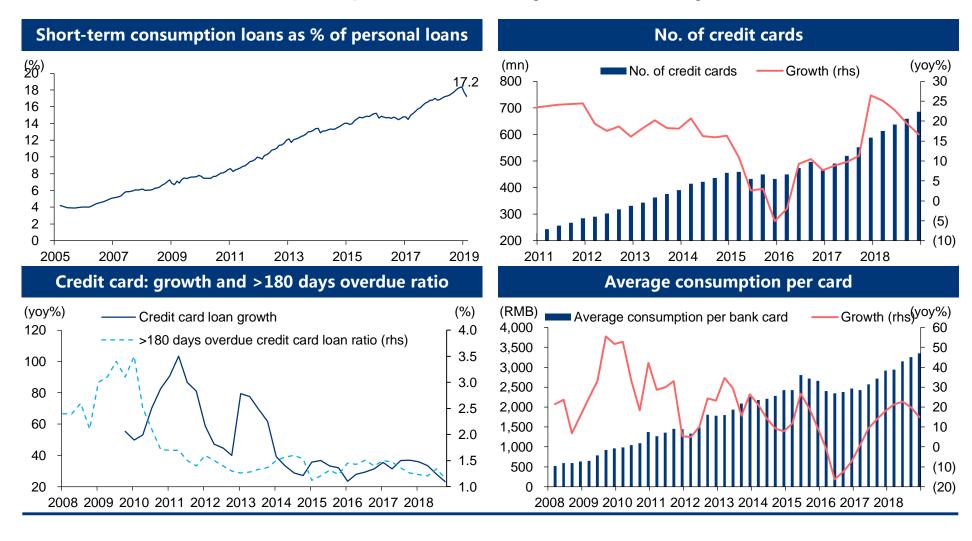


Minsheng's trial: mutual guarantee MSE loan

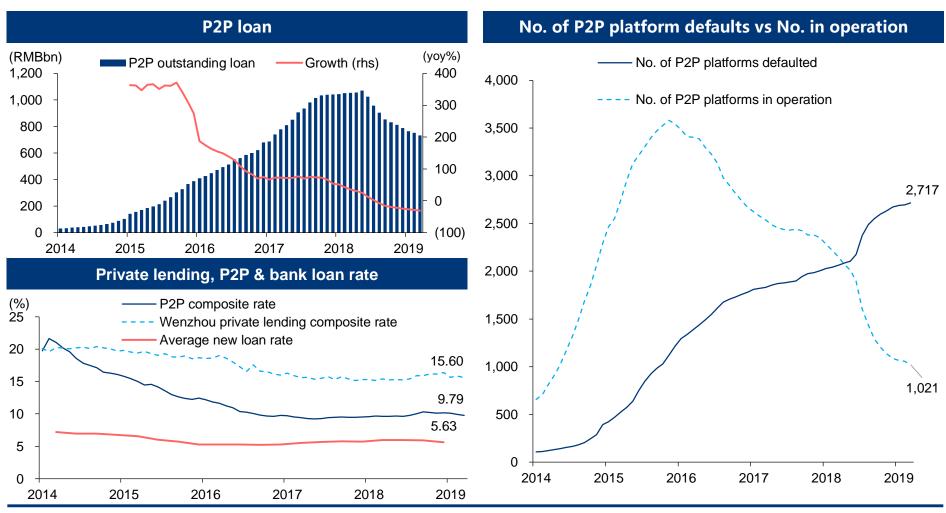


Note: national banks - major HK listed SOE and joint-stock banks average; Shang Dai Tong is Minsheng's major MSE loan product
Source: Company data, PBOC, Wind, Huatai HK research

Short-term consumption mainly driven by credit card

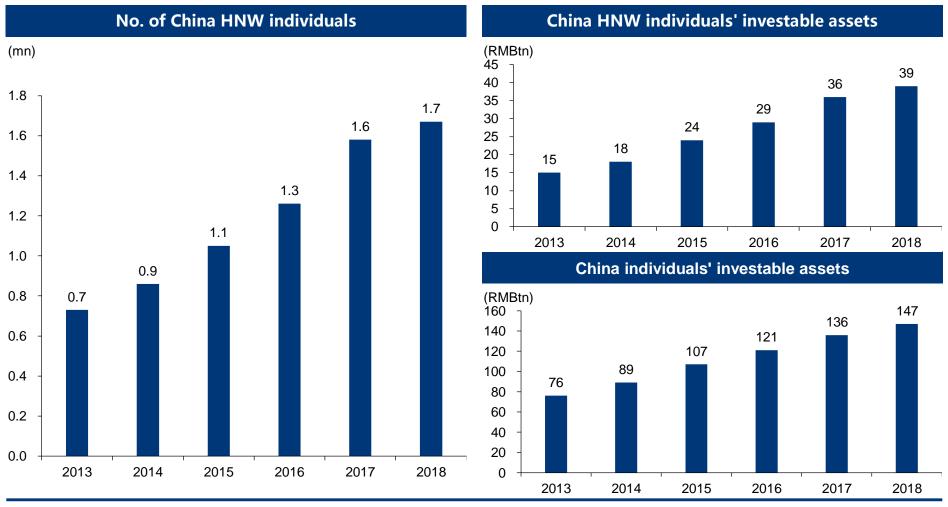


Other consumption loans affected by P2P default wave



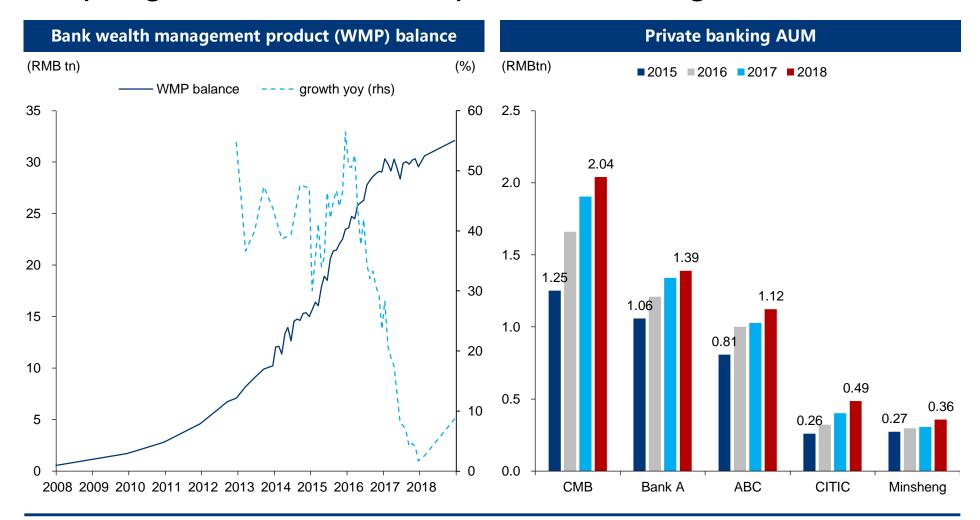
Source: Wangdaizhijia, PBOC, Wind, major HK listed SOE bank annual reports

Off balance sheet growth: rising demand from HNW

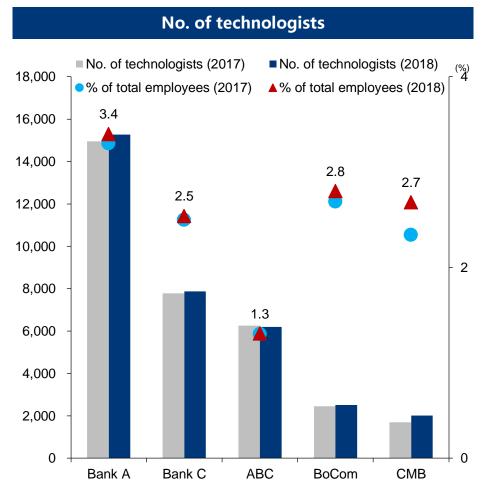


Note: HNW - high net worth Source: BCG, Huatai HK research

Rapid growth in WM and private banking



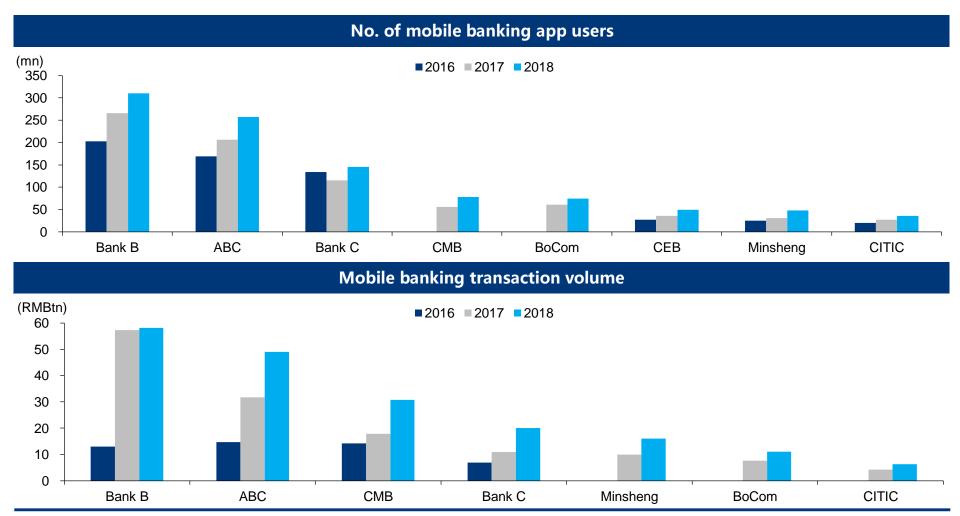
Fintech race: investing in technologists and hardware



Change in employee number and cost per capita (%) No. of employees Cost per capita 2017 yoy 2016 yoy 2016 yoy 2017 yoy (1.0)(1.9)(0.7)2.9 Bank A (1.8)(2.7)2.8 6.1 Bank B 0.7 8.0 (0.4)Bank C 1.0 (1.3)(1.9)0.8 3.7 **ABC** 1.2 (1.4)3.0 7.4 **BoCom** 9.2 2.3 **PSBC** 1.1 8.9 (7.5)2.9 7.8 23.5 **CMB** 2.7 2.1 12.0 (2.2)CITIC (1.3)(1.4)5.0 1.5 Minsheng 2.2 4.8 4.3 (1.1)**CEB** 1.1 0.4 (2.2)4.4 **CQRCB** 17.1 6.3 9.7 3.6 Bank E 6.4 (32.6)7.0 **BoCQ** n.a. (1.1)(1.4)0.9 3.4 Big-4 1.0 1.5 5.0 (1.0)SOE banks 0.9 4.3 (0.3)9.0 Joint-stock banks 0.5 2.6 (0.3)6.6 National banks 8.0 (7.3)5.0 1.4 Municipals 2.2 0.1 0.3 6.2 Total

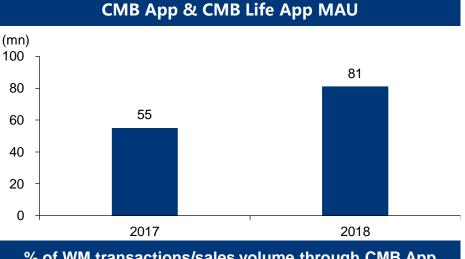
Source: Company data, Huatai HK research

Mobile banking is key to retail banking

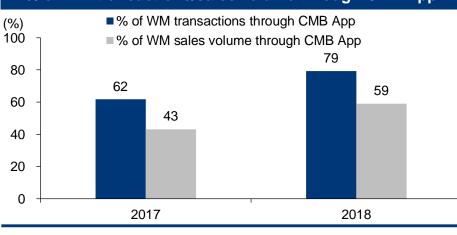


Source: Company data, Huatai HK Research

Mobile banking: sales and client acquisition – CMB



% of WM transactions/sales volume through CMB App



CMB App + CMB Life App

- CMB App + CMB Life App MAU reached 81mn, up by 47% you
- Debit card customers acquired online accounted for 18% of total debit card customers
- Credit card customers acquired supported by data analysis accounted for 61% of total in 2018



Wealth management sales volume /transactions through CMB App accounted for 59%/79% of total wealth management sales volume/ transactions





Consumer financial transactions completed through CMB Life App accounted for 49% of total consumer financial transactions

Intelligent Customer Service – BoCom

BoCom: Intelligent Robot "Jiaojiao"



Customer service diverted as % of total (%) 20 15 10 6 5 2017 2018 2019E

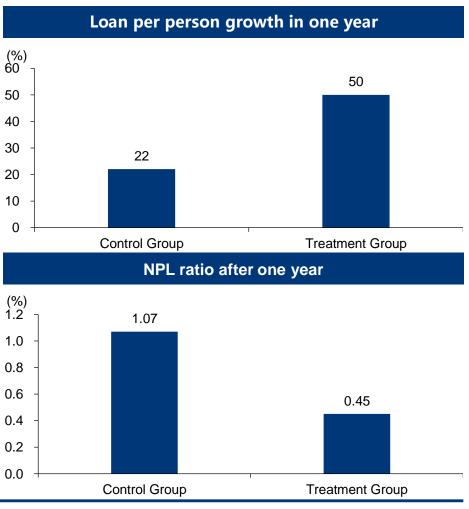
Lobby manager & credit card customer service

- Intelligent Robot 2.0: more like a bank lobby manager's assistant. The real manager can control two robots at the same time remotely.
- Similar to IR 2.0, BoCom's credit card AI solved 35% of customer requests, and reduced human mobile banking service by 13%, according to the company.

Automatic credit limit adjustment – CITIC Bank

Client screening

- Statistical variables
 - Age, industry
- Behavioral variables
 - Consumption, cash withdrawal, repayment practice
- Risk variables
 - Behavior evaluation, PBOC credit score, delinquency history
- Bank profit variables
 - RORAC



Intelligent risk management – CITIC Bank

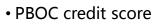
Customer

Decision system

Customer grouping

Credit limit strategy

Approval method





High-quality customer



Increase credit limit + promote installment



System approval



(%)

2016

100

90

80

70

Behavior score

Income score

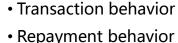


Inactive customer



Reduce credit limit





• 3rd party credit score



Risky customer



Terminate + disposal



- Manual investigation
- System approval
- On-site due diligence

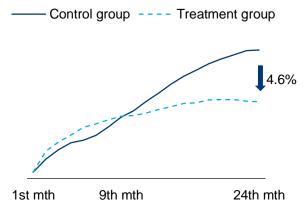
Accuracy of risk identification

Flagged risky customers as % actual



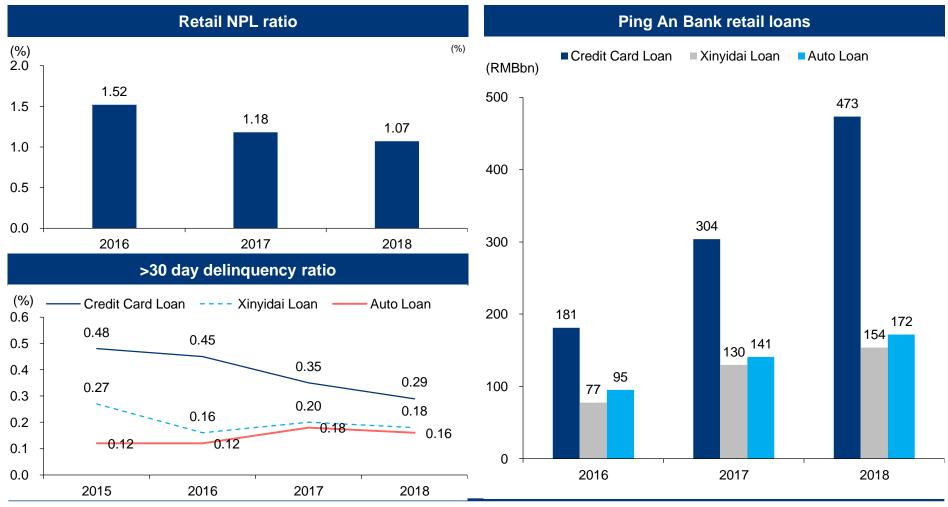
37.44 40 96.1 35 31.23 89.7 30 25 20.47 20 15 10 5 2017 2017 2018 2016 2018

NPL balance



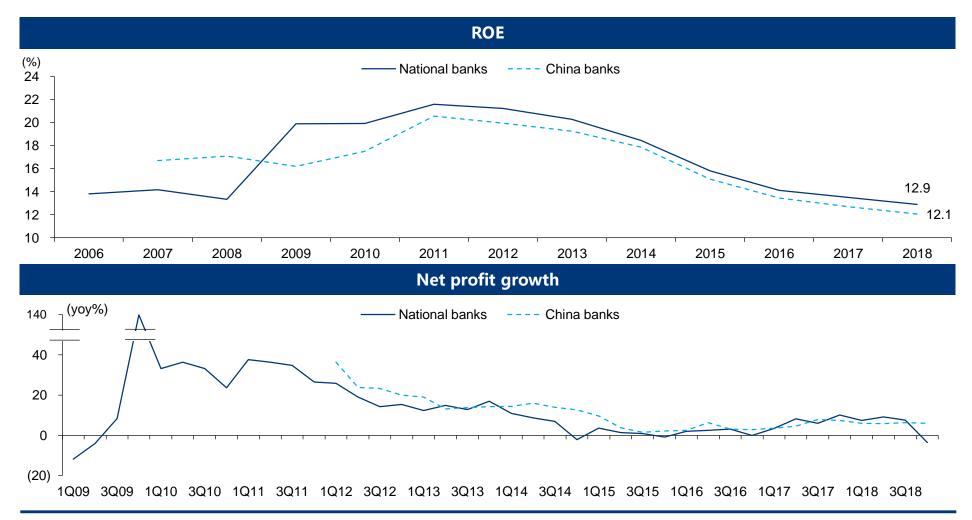
Note: control group - CITIC Bank credit card loans not using intelligent risk management; treatment group - loans using intelligent risk management Source: Company data, Huatai HK Research

Intelligent risk management – Ping An Bank

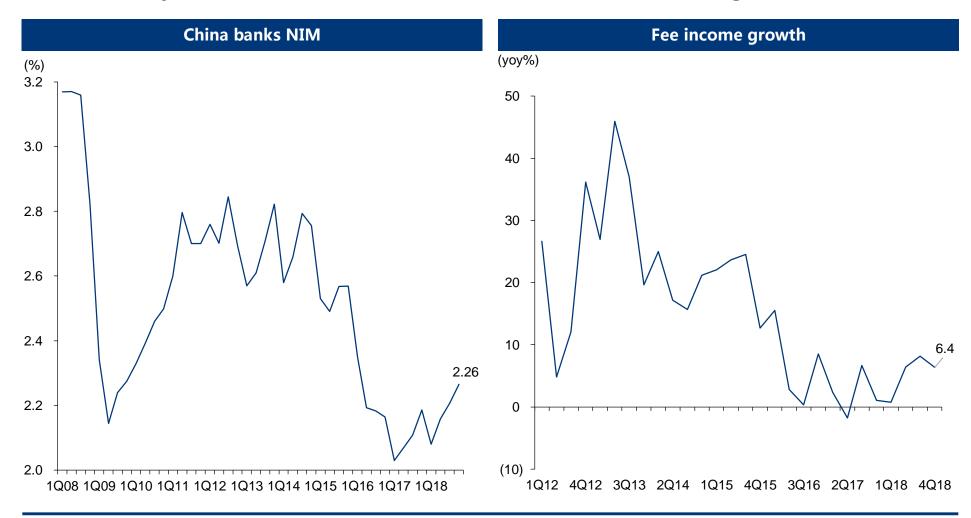


Source: Company data, Huatai HK Research

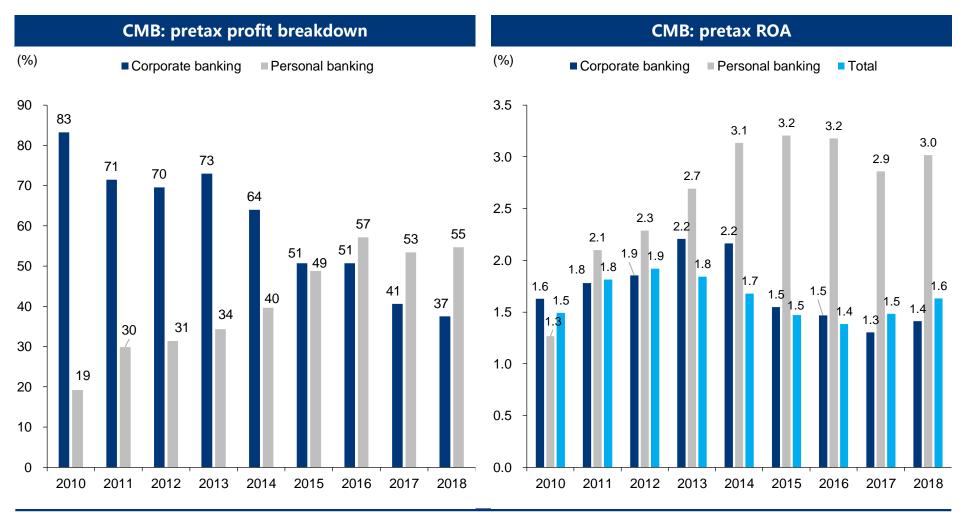
Still... earnings growth slowing, and ROE decreasing...



...mainly due to NIM contraction in the long run

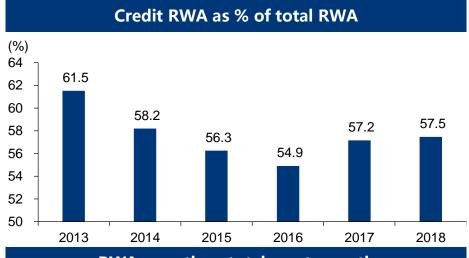


Retail banking helps ROA and capital

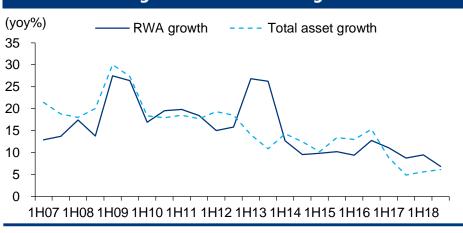


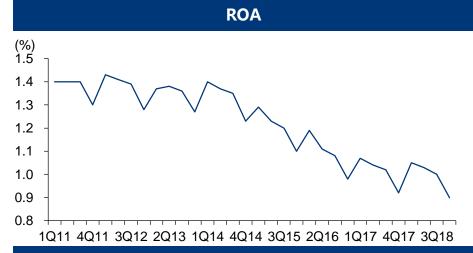
Source: Company data, Huatai HK Research

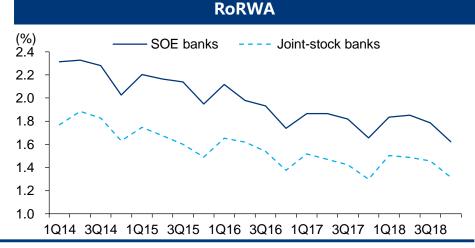
Slower RWA growth & slower decline in RoRWA



RWA growth vs total asset growth

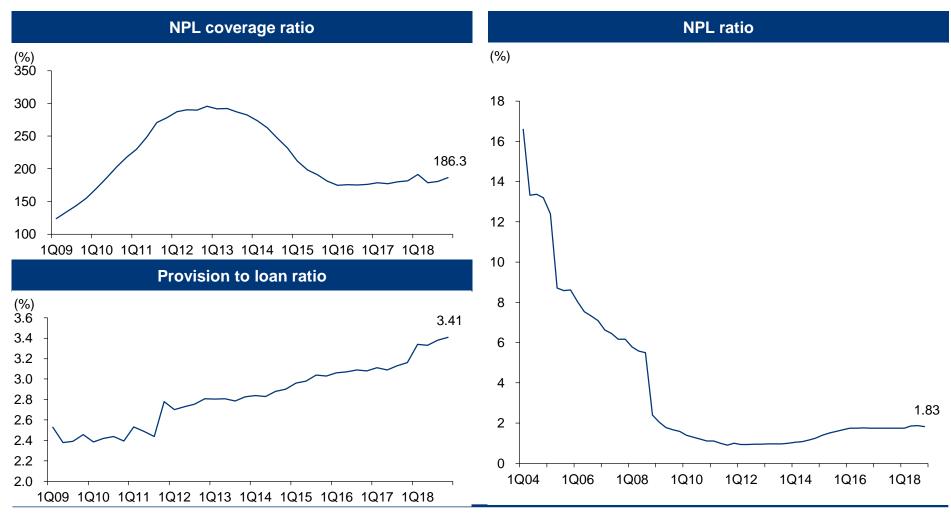






Note: credit RWA as % of total RWA – HK-listed major SOE and joint-stock banks average Source: Company data, CBIRC, Wind, Huatai HK research

But enhanced buffer against potential NPL surge...



Source: CBIRC, Wind, Huatai HK research

...and capital is improving



Note: adopted new CAR calculation methodology in 1Q13 Source: CBIRC, Wind, Huatai HK research

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Hold: The analyst expects the stock to perform within -10%~15% vs the relevant market benchmark

Sell: The analyst expects the stock to underperform below -10% vs the relevant market benchmark

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Not rated: Stocks are not in regular research coverage. Investors should not expect continuing or additional information from Huatai relating to such securities and/or companies.

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Neutral: The analyst expects the performance of his or her industry coverage universe to be in line with the relevant market benchmark.

Underweight: The analyst expects the performance of his or her industry coverage universe to be unfavorable vs the relevant market benchmark.

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